

11-4. Self-Diagnosis by Remote Controller (Check Code)

1. If the lamps are indicated as shown B to E in Table 11-3-1, execute the self-diagnosis by the remote controller.
2. When the remote controller is set to the service mode, the indoor controller diagnoses the operation condition and indicates the information of the self-diagnosis on the display of the remote controller with the check codes. If a fault is detected, all lamps on the indoor unit will flash at 5Hz and it will beep for 10 seconds (Beep, Beep, Beep ...). The timer lamp usually flashes (5Hz) during self-diagnosis.

11-4-1. How to Use Remote Controller in Service Mode

1 Press [CHECK] button with a tip of pencil to set the remote controller to the service mode.

- " 00 " is indicated on the display of the remote controller.

2 Press [TEMP ▲] or [TEMP ▼] button

If there is no fault with a code, the indoor unit will beep once (Beep) and the display of the remote controller will change as follows :

[00 - 01 → 02 ... 1d - 1E - 33]

- The TIMER indicator of the indoor unit flashes continuously. (5 times per 1 sec.)
- Check the unit with all 52 check codes (00 to 33) as shown in Table-11-4-1.
- Press [TEMP ▲] or [TEMP ▼] button to change the check code backward.

If there is a fault, the indoor unit will beep for 10 seconds (Beep, Beep, Beep...).

Note the check code on the display of the remote controller.

- 2-digits alphanumeric will be indicated on the display.
- All indicators on the indoor unit will flash. (5 times per 1 sec.)

3 Press [CLEAR] button. After service finish for clear service code in memory.

- "7F" is indicated on the display of the remote control.

4 Press [⏻] button to release the service mode.

- The display of the remote controller returns to as it was before service mode was engaged.

Alphanumeric characters are used for the check codes.

5	is 5.	6	is 6.
A	is A.	B	is B.
C	is C.	D	is D.

Fig. 11-4-1

11-4-2 Caution at Servicing

1. After using the service mode of remote controller finished, press the [⏻] button to reset the remote controller to normal function.
2. After finished the diagnosis by the remote controller, turn OFF power supply and turn its ON again to reset the air conditioner to normal operation. However, the check codes are not deleted from memory of the microcomputer.
3. After servicing finished, press [CLR] button of remote controller under service mode status to send code "7F" to the indoor unit. The check code stored in memory is cleared.

Table 11-4-1

Block distinction		Operation of diagnosis function				Action and Judgment
Check code	Block	Check code	Cause of operation	Air conditioner status	Display flashing error	
00	Indoor P.C. board.	00	TA sensor ; The room temperature sensor is short-Circuit or disconnection.	Operation continues.	Flashes when error is detected.	1. Check the sensor TA and connection. 2. In case of the sensor and its connection is normal, check the P.C. board.
		0d	TC sensor ; The heat exchanger temperature sensor of the indoor unit is out of place, disconnection, short-circuit or migration.	Operation continues.	Flashes when error is detected.	1. Check the sensor TC and connection. 2. In case of the sensor and its connection is normal, check the P.C. board.
		11	Fan motor of the indoor unit is failure, lock-rotor, short-circuit, disconnection, etc. Or its circuit on P.C. board has problem.	All OFF	Flashes when error is detected.	1. Check the fan motor and connection. 2. In case of the motor and its connection is normal, check the P.C. board.
		12	Other trouble on the indoor P.C. board.	Depend on cause of failure.	Depend on cause of failure.	Replace P.C. board.

Block distinction		Operation of diagnosis function				Action and Judgment
Check code	Block	Check code	Cause of operation	Air conditioner status	Display flashing error	
01	Serial signal and connecting cable.	04	1) Defective wiring of the connecting cable or miss-wiring. 2) Operation signal has not send from the indoor unit when operation start. 3) Outdoor unit has not send return signal to the indoor unit when operation started. 4) Return signal from the outdoor unit is stop during operation. <ul style="list-style-type: none"> • Some protector (hardware, if exist) of the outdoor unit open circuit of signal. • Signal circuit of indoor P.C. board or outdoor P.C. board is failure in some period. 	Indoor unit operates continue. Outdoor unit stop.	Flashes when error is detected. Flashing stop and outdoor unit start to operate when the return signal from the outdoor unit is normal.	1) to 3) The outdoor unit never operate. Check connecting cable and correct if defective wiring. Check 25A fuse of inverter P.C. board. Check 3.15A fuse of inverter P.C. board. Check operation signal of the indoor unit by using diode. Measure voltage at terminal block of the indoor unit between No.2 and No.3 (or L2 and S) If signal is varied 15-60V continuously, replace inverter P.C. board. If signal is not varied, replace indoor P.C. board. 4) The outdoor unit abnormal stop at some time. <ul style="list-style-type: none"> • If the other check codes are found concurrently, check them together. Check protector (hardware) such as Hi-Pressure switch, Thermal-Relay, etc. Check refrigerant amount or any possibility case which may caused high temperature or high pressure. Check operation signal of the indoor unit by using diode. Measure voltage at terminal block of the indoor unit between No.2 and No.3 (or L2 and S) If signal is varied 15-60V continuously, replace inverter P.C. board. If signal is not varied, replace indoor P.C. board.

Note : Operation signal of the indoor unit shall be measured in the sending period as picture below.

Sending signal of the indoor unit when have not return signal from the outdoor unit.

* Signal send only 1 minute and stop. Because of return signal from outdoor unit has not received.
 ** Signal resend again after 3 minutes stop. And the signal will send continuously.
 *** 1 minute after resending, the indoor unit display flashes error.

Block distinction		Operation of diagnosis function			Air conditioner status	Display flashing error	Action and Judgment
Check code	Block	Check code	Cause of operation				
02	Outdoor P.C. board	14	Current on inverter circuit is over limit in short time. <ul style="list-style-type: none"> • Inverter P.C. board is failure, IGBT shortage, etc. • Compressor current is higher than limitation, lock rotor, etc. 	All OFF	Flashes after error is detected 4 times*.	<ol style="list-style-type: none"> 1. Remove connecting lead wire of the compressor, and operate again. 2. If outdoor fan does not operate or operate but stop after some period, replace the inverter P.C. board. 3. If outdoor fan operates normally, measure 3-Phase output of inverter P.C. board (150-270VAC) at the connecting lead wire of compressor. 4. If 3-Phase output is abnormal, replace inverter P.C.Board. 5. If 3-Phase output is normal, replace compressor. (lock rotor, etc.) 	
		15	Compressor position-detect circuit error or short-circuit between winding of compressor.	All OFF	Flashes after error is detected 4 times*.	<ol style="list-style-type: none"> 1. Remove connecting lead wire of the compressor, and operate again. 2. If outdoor fan does not operate or operation but stop after some period, replace the inverter P.C. board. 3. If outdoor fan operates normally, measure resistance of compressor winding. If circuit is shortage, replace the compressor. 	
		17	Current-detect circuit of inverter P.C. board error.	All OFF	Flashes after error is detected 4 times*.	Even if trying to operate again, all operations stop, replace inverter P.C. board.	
		18	TE sensor ; The heat exchanger temperature sensor of the outdoor unit either TS sensor ; Suction pipe temperature sensor, out of place, disconnection or shortage.	All OFF	Flashes after error is detected 4 times*.	<ol style="list-style-type: none"> 1. Check sensors TE, TS and connection. 2. In case of the sensors and its connection is normal, check the inverter P.C. board. 	
		19	TD sensor ; Discharge pipe temperature sensor is disconnection or shortage.	All OFF	Flashes after error is detected 4 times*.	<ol style="list-style-type: none"> 1. Check sensors TD and connection. 2. In case of the sensor and its connection is normal, check the inverter P.C. board. 	
		1A	Outdoor fan failure or its drive-circuit on the inverter P.C. board failure.	All OFF	Flashes after error is detected 4 times*.	<ol style="list-style-type: none"> 1. Check the motor, measure winding resistance, shortage or lock rotor. 2. Check the inverter P.C. board. 	
		1b	TO sensor ; The outdoor temperature sensor is disconnection or shortage.	Operation continues.	Record error after detected 4 times*. But does not flash display.	<ol style="list-style-type: none"> 1. Check sensors TO and connection. 2. In case of the sensor and its connection is normal, check the inverter P.C. board. 	

Block distinction		Operation of diagnosis function				Action and Judgment
Check code	Block	Check code	Cause of operation	Air conditioner status	Display flashing error	
		11	Compressor drive output error. (Relation of voltage, current and frequency is abnormal) <ul style="list-style-type: none"> Overloading operation of compressor caused by over-charge refrigerant, P.M.V. failure, etc. Compressor failure (High current). 	All OFF	Flashes after error is detected 4 times*.	1. Check installation conditions such as packed valve opening, refrigerant amount and power supply (rate $\pm 10\%$, both of operation and non operation condition). 2. Check P.M.V. by measure the resistance of the coil and confirm its operation (sound of initial operation, etc.) 3. Observe any possibility cause which may affect operation load of compressor. 4. Operate again. If compressor operation is failure when 20 seconds passed (count time from operation starting of compressor), replace compressor.
<p>* 8 times ; When first error is detected, error is count as 1 time, then once operation is stop and re-started.</p> <p>After re-starting operation within 6 minutes, if same error is detected, error count is add (count become 2 times)</p> <p>When error count comes 4 times, record error to check code. But after re-starting operation, if no error is detected and air conditioner can operate more than 6 minutes, error count is cleared.</p>						
03	The others (including compressor)	07	Return signal of the outdoor unit has been sent when operation start. But after that, signal is stop some time. <ul style="list-style-type: none"> Instantaneous power failure. Some protector (hardware) of the outdoor unit open circuit of signal. Signal circuit of indoor P.C. board or outdoor P.C. board is failure in some period. 	Indoor unit operates continue. Outdoor unit stop.	Flashes when error is detected. Flashing stop and outdoor unit start to operate when the return signal from the outdoor unit is normal.	1. Check power supply (Rate $\pm 10\%$) 2. If the air conditioner repeat operates and stop with interval of approx. 10 to 40 minutes. <ul style="list-style-type: none"> Check protector (hardware) such as Hi-Pressure switch, Thermal-Relay, etc. Check refrigerant amount, packed valve opening and any possibility cause which may affect high temperature or high pressure. 3. Check operation signal of the indoor unit by using diode. Measure voltage at terminal block of the indoor unit between No.2 and No.3 (or L2 and S) If signal is varied 15-60V continuously, replace inverter P.C. board. If signal is not varied, replace indoor P.C. board.

Block distinction		Operation of diagnosis function				Action and Judgment
Check code	Block	Check code	Cause of operation	Air conditioner status	Display flashing error	
		1D	Compressor does not rotate. Because of missed wiring, missed phase or shortage.	All OFF	Flashes after error is detected 4 times*.	<ol style="list-style-type: none"> 1. Remove connecting lead wire of the compressor, and operate again. 2. If outdoor fan does not operate or operation but stop after some period, replace the inverter P.C. board. 3. If outdoor fan operates normally, measure 3-Phase output of inverter P.C. board (150-270VAC) at the connecting lead wire of compressor. 4. If 3-Phase output is abnormal, replace inverter P.C.Board. 5. If 3-Phase output is normal, measure resistance of compressor winding. 6. If winding is shortage, replace the compressor.
		1E	Discharge temperature exceeded 117°C.	All OFF	Flashes after error is detected 4 times*.	<ol style="list-style-type: none"> 1. Check sensors TD. 2. Check refrigerant amount. 3. Check P.M.V. by measure the resistance of the coil and confirm its operation (sound of initial operation, etc.) 4. Observe any possibility cause which may affect high temperature of compressor.
		1F	Compressor is high current though operation Hz is decreased to minimum limit. <ul style="list-style-type: none"> • Installation problem. Instantaneous power failure. Refrigeration cycle problem. Compressor break down. • Compressor failure (High current).operation, etc.) 	All OFF	Flashes after error is detected 4 times*.	<ol style="list-style-type: none"> 1. Check installation conditions such as packed valve opening, refrigerant amount and power supply (rate $\pm 10\%$, both of operation and non operation condition). 2. Check P.M.V. by measure the resistance of the coil and confirm its operation (sound of initial operation, etc.) 3. Observe any possibility cause which may affect high current of compressor. 4. If 1, 2 and 3 are normal, replace compressor.

* 8 times ; When first error is detected, error is count as 1 time, then once operation is stop and re-started.
 After re-starting operation within 6 minutes, if same error is detected, error count is add (count become 2 times)
 When error count comes 4 times, record error to check code. But after re-starting operation, if no error is detected and air conditioner can operate more than 6 minutes, error count is cleared.